



Privacy Policy

CabinPals consists of a community that is built on trust. A fundamental part of earning that trust means being clear about how we use your information and protect your human right to privacy.

This Privacy Policy describes how CabinPals and its affiliates (“we,” “us,” or “CabinPals”), process personal information that we collect through the CabinPals Platform.

What data do we collect?

CabinPals collects the following data:

- Personal identification information (Name, e-mail address, phone number, etc.)
- Content posted onto the CabinPals Platform (Images, listing details, reviews, etc.)

How do we collect your data?

You directly provide CabinPals with most of the data we collect. We collect and process data when you:

- Register an account on the CabinPals Platform
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via e-mail
- Use or view our website via your browser's cookies

How will we use your data?

CabinPals collects your data so that we can:

- Process, verify and manage your account
- E-mail you for different purposes such as special offers you might like or an enquiry
- Personal identification details (Name, location, etc.) will be shared with the Host or User you have confirmed a booking with.

When CabinPals processes your booking, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.



How do we store your data?

Personal data that we process for any purpose will not be kept for longer than is necessary for that purpose. We will however retain your Personal data for a longer period to the extent that we are required to do so by law or if necessary in order to establish, exercise or defend our legal rights.

We follow strict security procedures to ensure that your personal information is not damaged, destroyed, or disclosed to a third party without your permission and to prevent unauthorized access to it. The computers that store the information are kept in a secure facility with restricted physical access and we use secure firewalls and other measures to restrict electronic access. If we are working with third parties we will require them to have in place similar measures to protect Your Information.

All of the information we collect or record is restricted to our offices. Only employees who need the information to perform a specific job are granted access to personally identifiable information. We will explicitly ask you when we need information to identify you. We may require you to co-operate with our security checks before we disclose information to you. You can update the personal information that you give us at any time by viewing your profile when logged-in.

Marketing

CabinPals would like to send you information about products and services we think you might like, as well as those of our partner companies (List if we have any).

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop CabinPals from contacting you for marketing purposes.

What are your data protection rights?

CabinPals wants to make sure you are fully aware of all of your data protection rights. Every User and Host Is entitled to the following:

The right to access – You have the right to request copies of your personal data from CabinPals. We may charge you a small fee for this service in case of repeated requests or abuses.



CabinPals

The right to rectification – You have the right to request that CabinPals correct any information you believe is inaccurate. You also have the right to request CabinPals to complete information you believe is incomplete.

The right to erasure – You have the right to request CabinPals erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that CabinPals restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to CabinPals' processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that CabinPals transfer the data that we have collected to another organization, or directly to you, under certain conditions.

Privacy policies of other websites:

The CabinPals Platform contains links to other websites. Our privacy policy applies only to the CabinPals Platform, so if you click on a link to another website, you should read their privacy policy as this one does not apply.

Changes to our privacy policy:

CabinPals keeps its privacy policy under regular review and places any updates on this webpage. This privacy policy was last updated on 9 July 2023.

If you have any questions about CabinPals' privacy policy, do not hesitate to contact us.